



Consultant Michael Timmo Johansen

Core expertise Project and Program Management

Born 1964

Married and 2 kids

IT-experience From 1989

Languages Danish (native), English (Fluent),

Profile

Michael is a project and program management expert with substantial experience from many complex, global organizations supported by deep knowledge of Prince2, PMI model and IPMA project models.

Michael has worked with management, transition, project and programme management for more than 20 years and has experience from a large variety of high-complexity domains – among other highly distributed IT systems, communication protocols, etc.

He has great experience in driving cross functional, multi-cultural and global project groups and is used to manage and communicate effectively at all levels of an organization

He has huge experience in driving projects and programmes seamlessly from the initial business case and business plan, over development and Implementation to launch according to specified success criteria's. Taking over projects in a rush is also a key expertise.

His excellent ability to identify, analyse and communicate on multiple factors and risks inherent in a complex programme/projects puts him as an indispensable resource to give the right strategy for the business. Michael has strong experience in strategy, change and management processes.

Michael has experience from several projects applying the SCRUM framework. He also holds a certification in the ADKAR/PROSCI change management model as well.

Work Style:

Michael has in the ability to communicate and engage effectively in political environments and across business areas, facilitates

workshops, quality assurance and financially securing the given tasks to the recipients of systems and processes.
Bridging different perception levels on projects i.e. making tech people understand the business and marketing people understand the technical possibilities and limitations.

Personality:

Michael is a consultant with good humour and great communicative skills. He is extroverted, result oriented, innovative and has great network and entrepreneur qualifications. Michael is energetic and determined and has the ability to cut through of a problem and decide.

Education

1994 HD 1. del, CBS Køge
1992 BA, Engineering Machine/Data, Technical University of Denmark

Certifications

2018 Scale Agile – Leading Agile
2017 PROSCI / ADKAR – Change Management
2011 Managing Successful Program – MSP, Peak consulting
2005 Prince2, DIEU
2004 PMI/IPMA, Connector

Selected Project/Program experience

2017-2018

Fibia

Business/Project Management Consultant For transition of an inventory solution, analysis /planning of data quality in the system. Migration of SAP to Dynamics CRM solution. Demand Analysis for new HR, Enterprise content management systems for the hole Business. Change of main vendor in the inventory area.

Result: Standardized processes to get better performance in the production. Competence lift for the production team. New optimized sales cycle. Vendor selection for main business systems to get better customer ratings and higher sales & production capacity.

2017-2018

Bunker Holding IT – Global Risk Management

Programme Management Consultant with Implementation of a MiFID II/MiFIR system & Processes to be ready from January 2018.

Result: The implementation was business critical for the Global risk Management company and is a requisite to continue of the Business.

All systems were ready by IT to secure the business continuity and apply the MIFID II demands.

2017-2017 Danfoss R&D (Electical) Cooling

Program Management Consultant to help the R&D senior directors to plan, validate IoT & help with implement Agile solution SAFE 4, with the executive make organization analysis for the change in the organization.

Result: Built new development organization for IoT and New prioritizing of projects Reduce of external resources.

2015-2017 Dong Energy (Offshore)

Project Management Consultant with Implementation of a communication solution, off a new Off-shore management system to 4 windfarms in England with several sub vendors Process implementation of new procedure off a centralization of task and reduction of external resources

Result: Common off-shore management system for execution and operation. Centralized surveillance centre incl. buildings, establish and operation. Reduce of external resources. Development of an unique communication solution to off-shore windfarms and make the solution operational.

2014-2015 TV2

Project Management consultant
Troubleshooter, Program, Projects, process, develop and delivery manger

Result: Helped TV 2 Play to get a crises development project aligned and reached the goal. Closed project with no business value. Business cases for new investments in development. Value mapping and economic management for the department. Interim Development manager. Scrum master. Test & Quality assurance and process implementing for the app development with external partners. Implement New Release plan for apps and make forecast to be able to create resource planning in the development department. Portfolio planning and road mapping. Running RFS for CRM tender at TV2 to be able to choose the right vendor.

2013-2014 Arla

Change Management consultant
ITIL process alignment with internal SNOW tool.

Result: Helped Transition service to clean system and made a new overview of KPI internally.

Made plans, help/overview documentation for a re-launch of request fulfillment/CMDB/Standard Changes and educational material.

2011-12

Rigspolitiet

Business Review / Report for the risk & review of project. To a new SOA platform (Personal Secured for this task)

Result: Risk was presented to IT Styrelsen with my recommendation to close and the project was closed.

2011

Atea

Business Review of new service introduction in the operational virtual environment.

Business analysis and decision-making presentations to management regarding Atea's investment of new technology and the subsequent implementation plan for the organization.

2010-2011

Vestas

Global IT service management implementation and conversion processes.

Project and program responsible for both technical and organizational implementation. Secure contract negotiation, requirements specification, Service Portal solution error-/problem-/asset-/vendor-/change management, maturation of processes against ITIL and training throughout the organization in new tools and processes.

Result: Estimated cost reduction of more than 20%, better management of SLA against business requirements, security checks for changes, use of ITIL in the entire organization.

2007-2010

Government of the Central equatorial state – South Sudan

Establishment of a new agrarian reform to create the basis for building agricultural knowledge since long war.

Program and project basis to complete a sustainable agrarian reform. Contract negotiations with banks, Ministries and Governments to create the foundations for sustainable reform.

Result: Agreement on management of all funds relating. New farm subsidies, and funding in place to implement agrarian reform.

2008

Board of Health – Denmark

Project management of patches for new infrastructure to Prescription Solutions for Health Agency.

Manage all engineering, development and implementation using Scrum, agile development and extreme software development. QA and conversion of DB against new standard Oracle platform.

Result: Stable operation and simple maintenance to ensure IBM booth.

2007-2008

Danish Supermarket Group

Project management of Lotus Notes consolidation

All business processes, marketing and custom applications developed standardized against a single version of consolidation and for export to legacy systems.

Result: Update to latest version of Lotus Notes so that all business units are aligned against a common platform internationally.

2007-2008

Danish Supermarket Group

Global Standardization of all platforms (Unix, Mainframe, windows) and clients (Windows and Citrix).

POC for the solution.

Specification of requirements for countries and business units. Planning and rollout of solution.

Result: Reduced operating and maintenance costs. Individual development and adaptation. Corporate adaptable to market changes.

2007-2008

Værdipapircentralen

Project management of the establishment of the Danish Loan and credit services in Mexico through IBM mainframe to host the UK.

Setup similar to (Totalkredit model)

Result: Technical setup through IBM Mexico and tests of all models and systems on a commercial commissioning by mid-2008.

2006-2007

AP Moller Maersk

Commissioning of SAP / scan and backup solution (FACT) Managing the demands and changes to commissioning this both technically and commercially.

Result: Savings of 3 billion over 2 years on the invoice and credit management.

- 2005** **Telecommunications Company of Faroe**
Security audit and review for physical, IT and Telco environment
- Using performance, penetration and social engineering tests for validate the response and mitigation action towards the events. Based on BS 77899.
Made tools to get the assets secure classified and owners on each asset.
Result: Approved environment from the Kall auditor
- 2003-05** **TDC (Telco)**
Project leader for Consolidation of all legacy system against a common data model and uniform processes.
- All business units business model for legal entities and standardized process matures towards new business model for handling the new Oracle database model.
- Result: New single platform for all business units.
- 2003** **BEC**
Project for Development of new client for all banks in BEC
- Management of all applications requirements from individual banks to a PoC client, deployment concept and deployment handbook per bank. (Mainframe and Client development) Testing against all security demands and performance requirements.
- Result: Maturation of a common standard for all banks affiliated BEC, which support and maintenance reduced by 30%.
- 2002-2003** **Foreign EU presidency – Denmark**
Responsible for all EU meetings infrastructure (IT, hardware & networking) and support at meetings. (highly personal Secured approved for this task)
- Contract negotiations with ministries that had desire for meetings, from demands for the meeting were agreed. Leadership and management of all subcontractors (ISPs Telephony providers, electricians)
- Result: Success for the EU presidency in Denmark, where the solution has been highlighted by several government leaders.
- 2001-2002** **Establishment of Telecommunications Company of Faroe**
Project to establish the technical setup Telecommunications Company and commissioning.

Through requirements specification generated PoC, with subsequent testing and commissioning. This both within provisioning and client management.

Result: 30% of the Faroese telecom market in the remote and mobile telephony for the first year.

2001

Højgård & Schultz

Project of Creation of one of the first IP telephony switches and IP phones from Cisco. On their new headquarters.

Contact negotiations PoC assessment and kravspec. of provisioning and switch board. Control the supply and implementation.

Result: Savings of telecom costs by more than 40%.

2000-03

Ementor

Security & Management consultant

Making security audits, security test and policies for companies in Denmark (NCC, Københavns havn, ministerier ect.)

Based on DS, ISO, BS and security management tools

Result: Secured and helped executive management to get the right picture of demands and risk.

2000

KPMG

Project management by centralizing all offices in the DK

Project for all security demands (Example: PKI setting for the new platform) for the new rollout of a new windows platform

All offices together with joint IT and telephony.

Result: Cost savings of more than 40% of operating and consulting services.

1999-00

KPMG

Responsible Head of År2000 shift for all offices and departments in the UK. Establishment and management of emergency response and management of all development towards the year 2000 roll over.

Report Call the Senior Management of risks and economic consequences.

Result: All IT and related systems fared year 2000 changeover without downtime.

Skills - overview

Roller	Level (5=expert)	Years experience	Latest use
Advisory Consultant	5	15	Now
Business consulting Manager	5	7	Now
Transition Manager	5	10	Now
IT Services Manager	5	10	Now
IT Security Consultant	5	13	Now
Programme Manager	5	5	Now
Project Manager	5	20	Now
Analyst	5	20	Now
Quality Manager	4	6	Now
Process Manager	4	6	Now
Security auditor	4	8	2017
Industry- And organisational Experience	Level (5=expert)	Years experience	Latest use
IT Industry, incl. Hosting vendor	5	10	Now
Telecommunication & IT	5	10	Now
Health Care & Medical Industry	4	4	2007
Management Consulting services	5	10	Now
Production Industry	5	5	2017
Service industry	5	8	Now
Governmental organisations	5	10	Now
Media industry	5	6	Now
Chemistry industry	4	5	2003
Financial industry	5	6	Now
Method/standard	Level (5=expert)	Years experience	Latest use
Project/programme	5	20	Now
Management Methodologies			
Management of international teams	5	15	Now
Management of virtual teams	5	15	Now
Change management	5	15	Now
Coaching	5	10	Now
Structured methods (BPR, GDPM, PMI, IPMA, Prince2, MSP, SAFE, PROSCI)	5	20	Now

Structured analysis (Risk, IT Security, Projects, Technology, Process)	5	15	Now
Structured tests (system test, acceptance test, etc.)	4	10	Now
Quality assurance (incl. ISO, CMM, ITIL, ADKAR)	4	10	Now
Knowledge Management	5	15	Now
Document Management	4	12	Now
Training, teaching	5	15	now
Assertion technique	4	10	Now
Effective Consultancy	5	15	Now
Design and development	4	10	Now
Change Management	4	10	Now

Other

Year	Courses
2018	Safe – leading agile
2018	IS program for Executive Education (Copenhagen Summit, Board of Directors)
2014	IS program for Executive Education (Marked/sales behavior)
2013	IS program for Executive Education (Organizational development, Strategy)
2012	IS program for Executive Education (Organizational development, Strategy)
2008	Pathfinder
2006	GDPM (Goal Direct Project Management), Los Angeles - PMI Institute
2003	ROI analysis, PWC
2002	IT security DS484 and BS 77899, Technological institute
2001	Telephone system administration and provisioning, TDC
2000	Diploma in management, Lederne
2000	High performance teams, DIEU